

For Immediate Release | Mar. 11, 2021

## Vancouver Coastal Health now invites seniors age 85 and older to book a COVID-19 vaccination appointment

**Vancouver, B.C.** – Starting at noon today, Thursday, Mar. 11, Vancouver Coastal Health (VCH) invites seniors born in 1936 or earlier (85 years of age and older), to call **1.877.587.5767** to book their COVID-19 vaccination appointment.

As of today, eligible seniors and Indigenous peoples who are currently invited to call VCH's appointment booking phone line include:

- Seniors **born in 1936 or earlier (85 years of age and older)** who live in **Richmond, Vancouver, North Vancouver and West Vancouver.**
- Seniors **born in 1941 or earlier (80 years of age and older)** who live on the **Sunshine Coast, or in Powell River, Whistler, Squamish, Pemberton and on Bowen Island.**
- **Indigenous peoples** (First Nations, Métis and Inuit) **born in 1956 or earlier (65 years of age and older)** and Elders.

Vancouver Coastal Health appreciates everyone's patience as we worked with our call centre service provider to improve access to COVID-19 vaccine appointment bookings. The call centre service has been improved, and we have trained VCH staff to augment the call centre to make the service more efficient for callers.

This service is for first dose vaccine appointment bookings only, and is only available to those in the indicated age groups, at this time. To prepare for your call, please have available a pen and paper, personal health number, full name, date of birth, postal code and phone number.

VCH is appealing to family members, friends, neighbours and social services agencies to help reach eligible seniors in the community. Please share this COVID-19 vaccination update with eligible seniors and Indigenous peoples along with Elders, to help them plan and book their appointment.

Vancouver Coastal Health (VCH) is responsible for the delivery of \$4.1 billion in community, hospital and long-term care to more than one million people in communities including Richmond, Vancouver, the North Shore, Sunshine Coast, Sea to Sky corridor, Powell River, Bella Bella and Bella Coola. VCH also provides specialized care and services for people throughout B.C., and is the province's hub of health-care education and research.

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