



qathet

REGIONAL DISTRICT

SECTION 5.3	INDIVIDUAL SERVICE POLICIES
POLICY	5.3.5
SUBJECT	LASQUETI ISLAND EMERGENCY DISPATCH POLICY
ADOPTED	JUNE 28, 2023

POLICY STATEMENT:

The qathet Regional District recognizes the importance of providing an effective dispatch system to support the deployment of the Lasqueti Island Volunteer Fire Department and other emergency response services on Lasqueti Island.

PURPOSE:

To provide direction on the level of emergency dispatch services in Electoral Area E (Lasqueti Island).

SCOPE:

This policy applies to the provision of an emergency dispatch service on Lasqueti Island.

POLICY:

The qathet Regional District provides an alternate level of emergency dispatch service on Lasqueti Island. The Lasqueti Island Emergency Dispatch system has been developed through a commissioned report from Kellett & Associates referred to as 'Amended Option 'C'' and involved extensive public engagement. The Lasqueti Island Emergency Dispatch system provides 24/7 emergency call answering and emergency dispatch services for Lasqueti Island. This system utilizes a ten (10) digit telephone call number that is routed to a third-party contractor to perform the required dispatch. The Lasqueti Island Emergency Dispatch system is not part of the Regional 9-1-1 service. All service costs for the Lasqueti Island Emergency Dispatch system are borne and sustained through the Lasqueti Island Fire Protection Service.

RESPONSIBILITY/AUTHORITY TO ACT:

The Manager of Emergency Services shall have overall responsibility for implementing the Lasqueti Island Emergency Dispatch Policy.

The Lasqueti Island Volunteer Fire Chief will ensure that local pagers, phones, and fire department procedures are effective and consistent with the Amended Option 'C' dispatch system.

The Fire Chief and Manager of Emergency Services will work together to ensure that information boards on island and online are maintained with current emergency calling information.

PROCEDURES:

This policy shall be reviewed in tandem with the renewal of the third-party dispatch services contract.

REFERENCES AND SUPPORTING INFORMATION:

Chris Kellett & Associates Ltd., June 6, 2017, Opinion re: the Operational Viability of the Electoral Area E Emergency Dispatch Advisory Committee Report - Dispatch Option 'C'

Chris Kellett & Associates Ltd. December 7, 2017, Electoral Area E Emergency Dispatch Option 'C' – Costing and Viability (2nd Report)

Public Engagement conducted 2022